

# WIT Replacement Project Town Hall

May 19, 2023



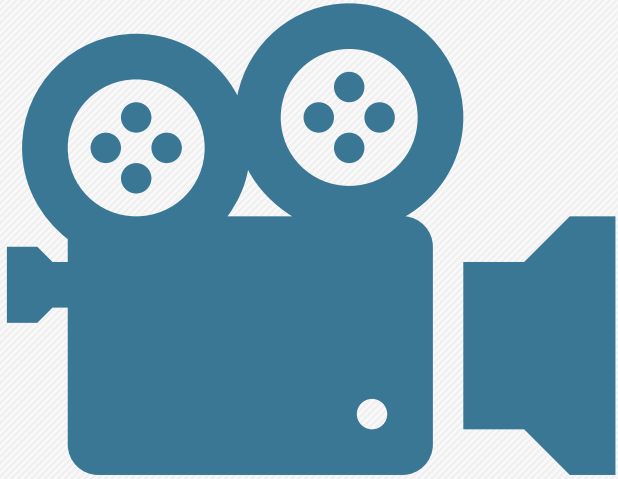
# WorkSource Integrated Technology Project: WIT Replacement



WorkSource is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Washington Relay Service: 711

**May 19, 2023**

This meeting is being recorded



# Agenda

- I. Welcome
- II. Sponsor remarks
- III. Project update
- IV. Campfire Chat with the Project Owner, Michelle Griffith
- V. Questions

# Meeting objectives



## Today, we will:

- Inform you about the status of the WIT Replacement Project
  - Provide updates on the project timeline
- Hear from the Lead Development Partners
- Offer opportunities to ask questions



# Sponsor remarks



## WIT Replacement Project Executive Steering Committee

Executive Sponsor

**Cami Feek**  
WA State Workforce  
Administrator / ESD  
Commissioner

### Information & Technology (I&T) Steering Committee

#### Officers

Business Owner

**Ismaila Maidadi**  
Chair / ESD EC  
Division Director

Business Sponsor

**Mark Mattke**  
Co-chair / CEO  
Spokane Workforce  
Council

Business Sponsor

**Amy Martinez**  
Vice Co-chair / CEO  
South Central  
Workforce

CIO

**Maribeth Sapinoso**  
Vice Chair / ESD  
Chief Information  
Officer

#### | Steering Committee Members

Katie Condit, CEO Workforce Central; Lisa Romine – Director SkillSource (North-Central); Danielle Cruver, ESD CFO; Dan Zeitlin, ESD Policy Director; Gustavo Avilés, ESD LMI Director; Bill Dowling- CEO Olympic LWDB; Gay Dubigk, CEO Northwest Workforce Council; Joy Emory, CEO Workforce Snohomish; Miriam Halliday, CEO Workforce Southwest; Marie Kurose, CEO Seattle-King County WDC; Tiffany Alviso, CEO Benton-Franklin WDC, Rod Van Alyne, Director Eastern Partnership; and Eleni Papadakis, WTB Executive Director

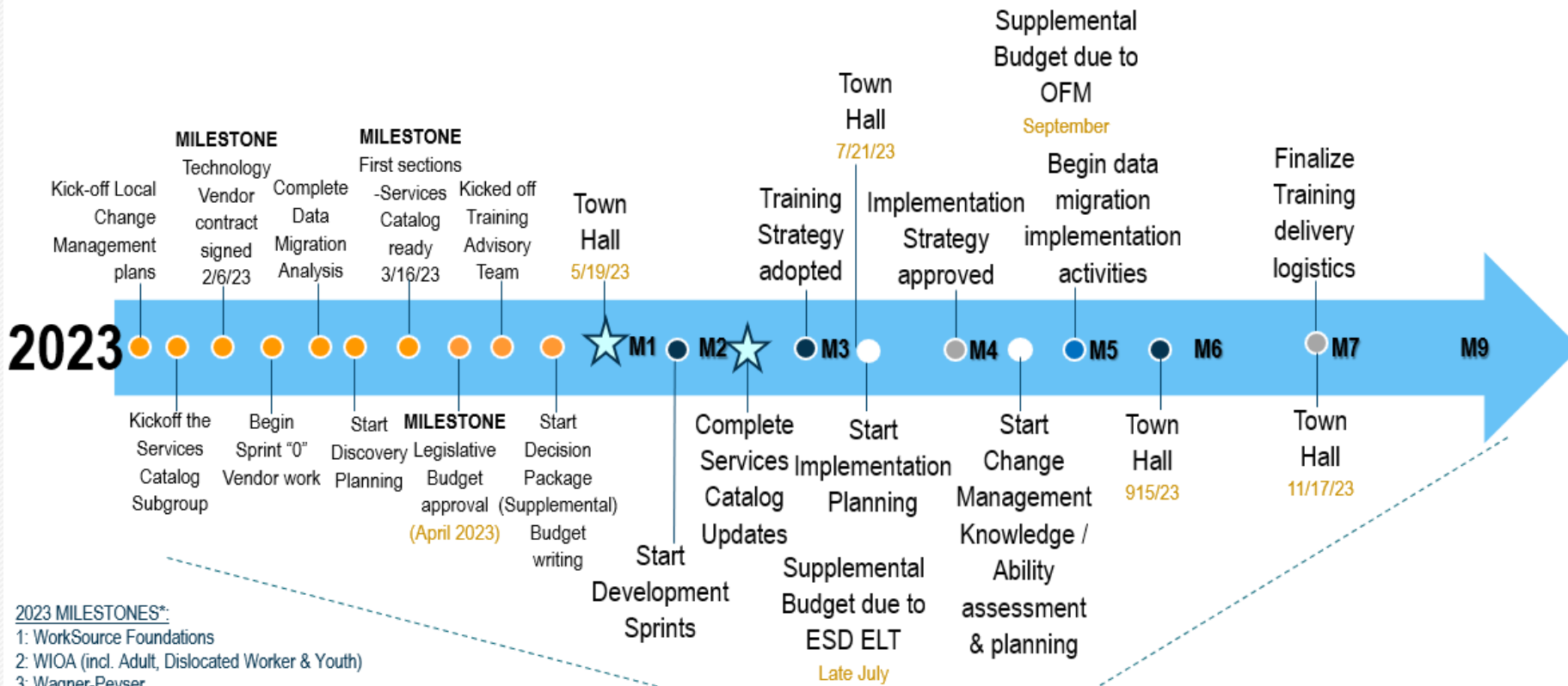
**This month, you will hear from:**

Maribeth Sapinoso

Miriam Halliday

# Project Timeline

- ★ Tasks started/in progress
- Completed tasks



**2023 MILESTONES\*:**

- 1: WorkSource Foundations
- 2: WIOA (incl. Adult, Dislocated Worker & Youth)
- 3: Wagner-Peyser
- 4: TAA
- 5: Biz Services, RESEA, MSFW/H2A, & JVSG
- 6: WorkFirst, BFET, Discretionary Grants /Contracts, Workshops & Events
- 7: Labor Exchange – Jobseekers & Employers
- 9: PIRL

\*Milestones 8 (Data Migration) and 10 (Go-Live Readiness & Deployment occur in 2024)

**2023:** Define/ Validate / Build / Test / Accept working Case Management software

**2024:** Finish readiness & Launch



# Campfire Chat with Project Owner & LDPs



Michelle  
Griffith,  
Project  
Owner &  
Leader  
Development  
Partner



Tim Robison,  
Lead  
Development  
Partner



Amy Gimlin,  
Lead  
Development  
Partner  
(PM only)



Bryan Pannell,  
Lead  
Development  
Partner  
(PM only)



Aaron Parrott,  
Lead  
Development  
Partner  
(LWDB)



# Questions?



## Please put questions in the Chat or raise your hand.

- We will get to as many questions as possible.
- We are recording this meeting and will provide a FAQ document as soon as possible.
- **Please take the survey that we will put in Chat.** This will help us serve you better!

# Today's Key Take-aways



- Technology projects are complex – **and our project is complex**, specifically:
  - Communications- a lot of fast-moving parts- *evolving daily*.
  - WDAs with justifiably unique needs.
  - Awesome technology solution (Launchpad) that has not been implemented statewide before.
  - The technical approach requires the vendor to make the source code available to ESD forever.... an excellent, yet very uncommon practice
  - Hiring technologists in 2023 is ... hard.
  - The project requires people to implement – and people are complex!
  - Statewide, we have exceptional people working on this project who are experts in complex project implementations.... and we are glad they are here.

Save the date!

**Next Online Town Halls:**

**Friday, July 21, 2023**

9 a.m. and 2:30 p.m.

# Got a question? Bookmark WPC Project page!



Edit

## WIT Replacement Project

The WorkSource Integrated Technology (WIT) Replacement Project is a statewide initiative that's critical for re-employment service delivery to employers and job seekers as well as meeting state and federal reporting requirements. Target date to complete the project is spring 2024. Scope includes replacing the WIT case management system for WorkSource system staff, which include ESD employees, partners and stakeholders. And replacing the public-facing WorkSource WA labor exchange system, which job seekers and employees use to access WorkSource system services.

### Share your input

Please use [this link](#) to share your ideas, questions and concerns related to the WIT replacement project.

2023 Project timeline (click image to expand)



**Workforce Professionals Center Project Webpage:**

<https://wpc.wa.gov/wswa/wit-replacement-project>